

**A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of November 2024**

Data for the month ending November 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month <sup>^</sup>		Average Resolution time <sup>^^</sup> (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of November 2024**

Data for the month ending November 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved <sup>**</sup>	Pending at the end of the month <sup>^</sup>		Average Resolution time <sup>^^</sup> (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	2	1	2	1	0	17
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	

<sup>\*\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>^</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

<u>\$</u> Name of the issuer	No. of complaints	Reason for Pendency
Future Enterprises Limited	1	ATSL received a grievance from an investor i.e., HINDUSTAN AERONAUTICS LIMITED NASIK DIVISION PROVIDENT FUND through letter dated 04.11.2024 (received by ATSL on 18.11.2024) who invested in 9.50% SECURED RATED LISTED REDEEMABLE NON-CONVERTIBLE TAXABLE DEBENTURE SERIES XX-B having ISIN No. INE623B07651 issued by Future Enterprises Limited. The investor raised query regarding the non-receipt of the interest since March 2022 and principal amount. ATSL is in process to resolve the same.

**#Month – wise complaints data on half yearly basis (on aggregate basis)**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	June, 2024	1	0	1	0
2	July, 2024	0	1	1	0
3	August, 2024	0	1	0	1
4	September, 2024	1	1	2	0
5	October, 2024	0	4	3	1
6	November, 2024	1	2	2	1
	<b>Grand Total</b>		<b>9</b>	<b>9</b>	<b>1</b>

#The information includes complaints from A+B as above

**Trend of annual (Financial Year) disposal of complaints**

SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	13	13	1
	<b>Grand Total</b>		<b>395</b>	<b>549</b>	<b>1</b>